



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [E1411848](#)

Enquiry Date/ time: 30-July-2014 at 00:00:00

Enquiry Category: Public Enquiry

Assigned to:

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ?

Customer Details: (1) Contact No:

Enquiry Type: Signs Email:

Action (Internal comments): ? Mail Track Ref: ?

Photographs or Documents attached: No

Location / Description (Internal): Ballyblack Road/Grangee Road junction - crossroads ahead sign yellow background needs replaced as damaged

Road Name: 7065C0252_02 BALLYBLACK RD E1: GRANGEE RD C254 TO MOSS RD B172

Nearest Location (UPRN): ?

Customer Comments (External):

Enquiry or Defect Source: [Redacted]

P.I.P Comments: ?

Inspection Sector: B3

Inspection Frequency: 3 Monthly

Last Inspection Date: 20/02/2024 09:35:00

Next Planned Inspection: 20/05/2024 09:35:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Response Third Party

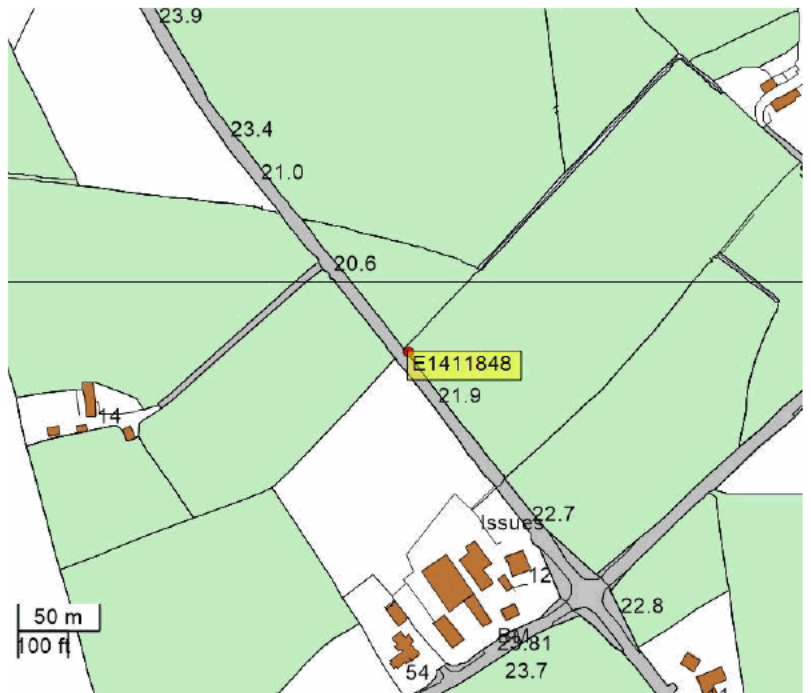
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason):



Enquiry Ref: E1411848

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Attendance Inspector: _____

Attendance Date: _____



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [W16763791](#)

Enquiry Date/ time: 05-October-2016 at 16:45:00

Enquiry Category: Call Centre Public Enquiry

Assigned to: ARDS & NORTH DOWN

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ?

Customer Details: (1) [REDACTED]

Contact No: [REDACTED]

Enquiry Type: Advertisement Sign Obstruction

Email: [REDACTED]

Action (Internal comments): Visited 10.10.16 am. Advanced courtesy signage on 'A' frame present on Grangee Road side when looking towards C'dore. Aptly sited and not obstructing sight lines as things stand [REDACTED]

Mail Track Ref: ?

Photographs or Documents attached: No

Location / Description (Internal): ? - ?

Road Name: 7065C0252_01 BALLYBLACK RD E1: MANSE RD C255 TO GRANGEE RD C254

Nearest Location (UPRN): ?

Customer Comments (External):

Enquiry or Defect Source: PIP

P.I.P Comments: caller has rang to report a sign that has been miss placed and is obstructing sight lines from on-coming traffic on the left hand side of the road as you come off the grangee road on to the ballyblack road east. sigh is placed quite high, caller advised that it could be dangerous. when pulling on to the road.

Inspection Sector: B3

Inspection Frequency: 3 Monthly

Last Inspection Date: 19/02/2024 13:54:00

Next Planned Inspection: 19/05/2024 13:54:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

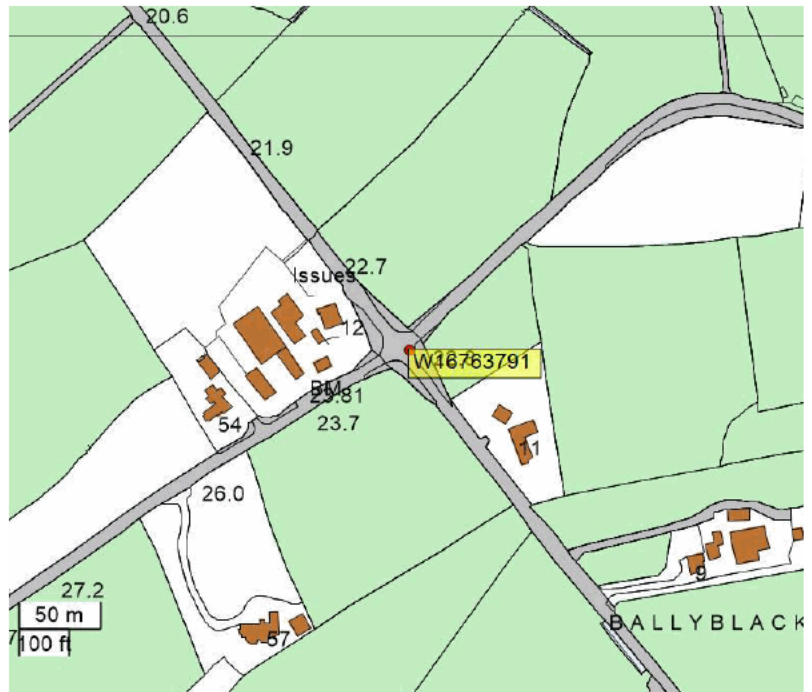
Emergency Reponse Third Party

Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:



Enquiry Ref: W16763791

If No Further Action (reason): _____

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Attendance Inspector:

Attendance Date:



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [W16765014](#)

Enquiry Date/ time: 19-October-2016 at 14:02:00

Enquiry Category: Complaint

Assigned to: ARDS & NORTH DOWN

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ?

Customer Details: (1) Jim Shannon

Contact No: 02891827990

Email: [REDACTED]

Enquiry Type: Hedge / Tree

Action (Internal comments): Hedge is not overgrown

Mail Track Ref: MT 62414-16

Photographs or Documents attached: No

Location / Description (Internal): ? - ?

Road Name: 7065C0252_02 BALLYBLACK RD E1: GRANGEE RD C254 TO MOSS RD B172

Nearest Location (UPRN): ?

Customer Comments (External):

Enquiry or Defect Source: PIP

P.I.P Comments: Hedges at the crossroads on the right hand side coming off Ballyblack Road East need cut. Please could you do this if you can.

Inspection Sector: B3

Inspection Frequency: 3 Monthly

Last Inspection Date: 20/02/2024 09:35:00

Next Planned Inspection: 20/05/2024 09:35:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Reponse Third Party

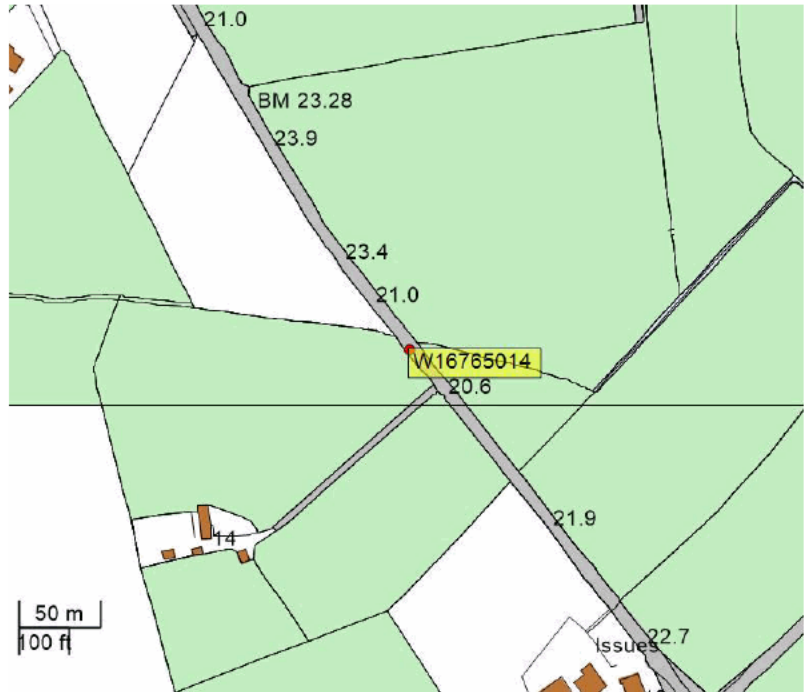
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason):



Enquiry Ref: W16765014

Attendance Inspector:

Attendance Date:



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [W17774055](#)
Enquiry Date/ time: 02-February-2017 at 16:24:00
Enquiry Category: Call Centre Public Enquiry

Assigned to: ARDS & NORTH DOWN
Enquiry Class: Informal
Section Office: ARDS and NORTH DOWN
Sub-Office: ?

Customer Details: (1) [REDACTED]

Contact No: [REDACTED]

Email:
Mail Track Ref: ?

Enquiry Type: Advertisement Sign Obstruction
Action (Internal comments): This has been forwarded to Traffic Section a few weeks ago and they intend to order this sign and have it re-erected hopefully in 4-6 weeks ? - ?

Photographs or Documents attached: Yes

Location / Description (Internal): ? - ?
Road Name: 7065C0252_02 BALLYBLACK RD E1: GRANGEE RD C254 TO MOSS RD B172

Nearest Location (UPRN): ?

Customer Comments (External):
Enquiry or Defect Source: PIP

P.I.P Comments: Caller has reported fallen road sign on the ballyblack road east caller is not quite sure where these signs are because she has received a fone call regarding this but advised the signs are at the turn off for the millisle road.

Inspection Sector: B3
Inspection Frequency: 3 Monthly
Last Inspection Date: 20/02/2024 09:35:00
Next Planned Inspection: 20/05/2024 09:35:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Reponse Third Party

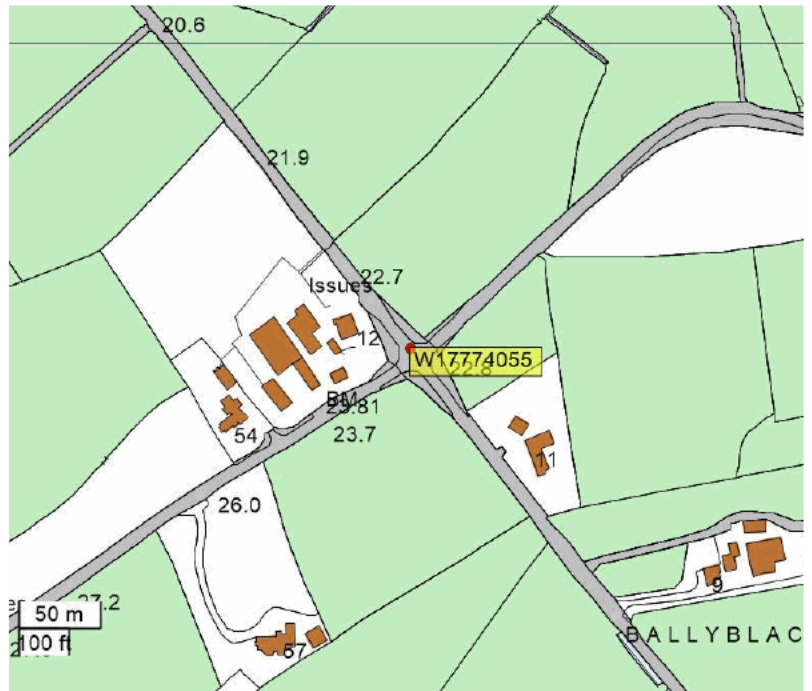
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason): _____



Enquiry Ref: W17774055

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Attendance Inspector: _____

Attendance Date: _____



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [E1701499](#)

Enquiry Date/ time: 04-April-2017 at 00:00:00

Enquiry Category: Public Enquiry

Assigned to: ARDS & NORTH DOWN

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ?

Customer Details: (1) Jim Shannon

Contact No:

Email:

Enquiry Type: Signs

Action (Internal comments): Forwarded to Traffic section for re-ordering and re-erection of signs

Mail Track Ref: ?

Photographs or Documents attached: Yes

Location / Description (Internal): Crossroads at Grangee Road and Ballyblack Road East - Signage at crossroads at grangee road and bally black road east needs replaced

Road Name: 7065C0254_04 GRANGEE RD1: BALLYBLACK RD E C252 TO ABBEY RD C255

Nearest Location (UPRN): ?

Customer Comments (External):

Enquiry or Defect Source:

P.I.P Comments: ?

Inspection Sector: B3

Inspection Frequency: 3 Monthly

Last Inspection Date: 20/02/2024 09:35:00

Next Planned Inspection: 20/05/2024 09:35:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Reponse Third Party

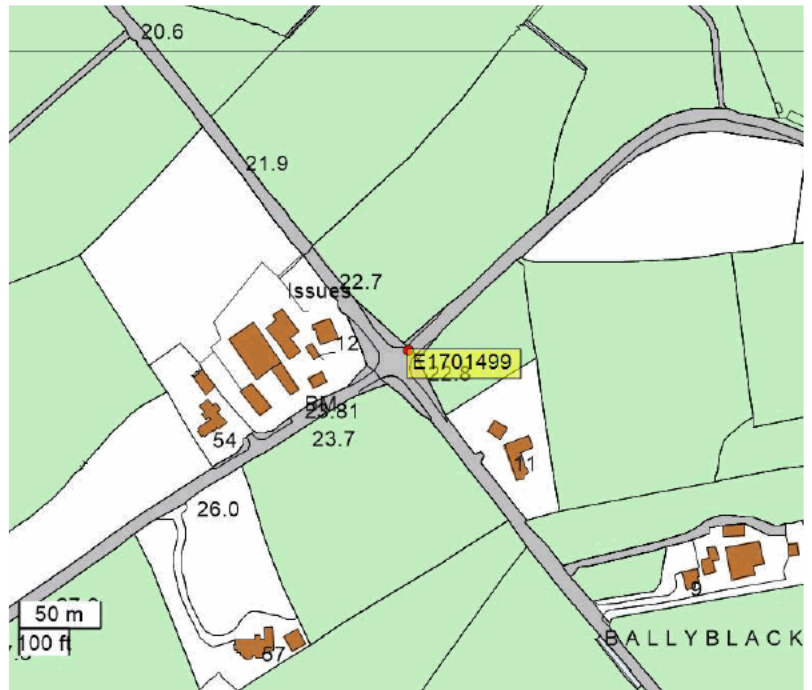
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason):



Enquiry Ref: E1701499

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Attendance Inspector: _____

Attendance Date: _____



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference:

[W18858462](#)

Assigned to:

[Redacted]

time:

07-June-2018 at 10:13:21

Enquiry Class:

Informal

Enquiry Category:

Call Centre Public Enquiry

Section Office:

ARDS and NORTH DOWN

Sub-Office:

?

Customer Details:

(1) [Redacted]

Contact No:

[Redacted]

Email:

Enquiry Type:

Restriction of Sightlines

Mail Track Ref:

?

Action (Internal comments):

?

Photographs or Documents attached:

No

Location / Description (Internal):

?

Road Name:

7065C0252_01 BALLYBLACK RD E1: MANSE RD C255 TO GRANGEE RD C254

Nearest Location (UPRN):

[Redacted]

Customer Comments (External):

?

Enquiry or Defect Source:

PIP

P.I.P Comments:

overgrown grass on the ballyblack road east, at the crossroads turning onto the grangee road, restricting sightlines to turns as well

Inspection Sector:

B3

Inspection Frequency:

3 Monthly

Last Inspection Date:

19/02/2024 13:54:00

Next Planned Inspection:

19/05/2024 13:54:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Response Third Party

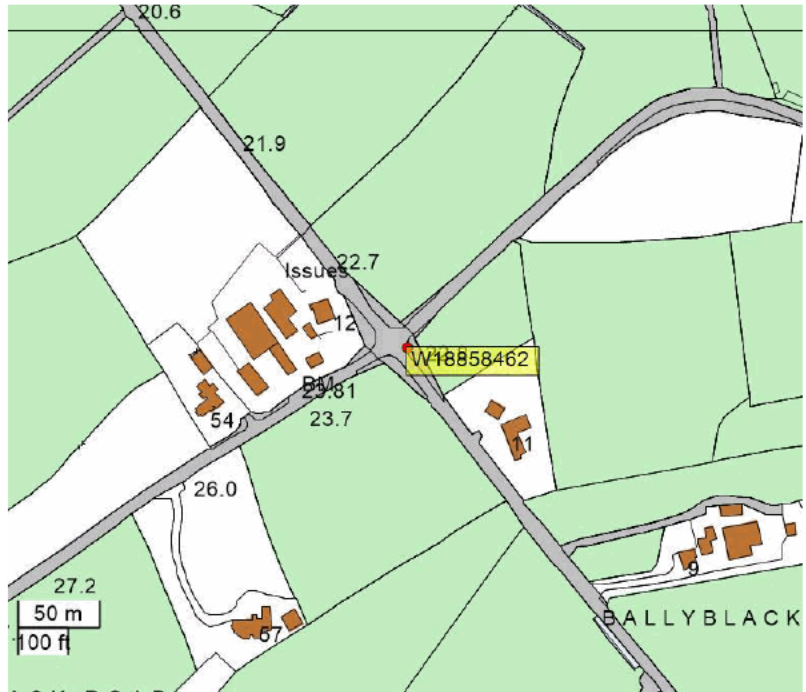
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason):



Enquiry Ref: W18858462

Attendance Inspector:

Attendance Date:



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [W17787351](#)

Enquiry Date/ time: 15-June-2017 at 11:18:39

Enquiry Category: Call Centre Public Enquiry

Assigned to: ARDS & NORTH DOWN

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ?

Customer Details: (1) [REDACTED]

Contact No: [REDACTED]

Email: [REDACTED]
Mail Track Ref: ?

Enquiry Type: Restriction of Sightlines

Action (Internal comments): Grass has been cut

Photographs or Documents attached: No

Location / Description (Internal): ? - ?

Road Name: 7065C0254_03 BALLYBLACK RD1: BALLYCASTLE RD U124 TO BALLYBLACK RD E C252

Nearest Location (UPRN): ?

Customer Comments (External):

Enquiry or Defect Source: PIP

P.I.P Comments: Junction of Grangee Road and Ballyblack Road, Newtownards Overgrown grass on verge at side of road.

Inspection Sector: B3

Inspection Frequency: 3 Monthly

Last Inspection Date: 19/02/2024 13:55:00

Next Planned Inspection: 19/05/2024 13:55:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Reponse Third Party

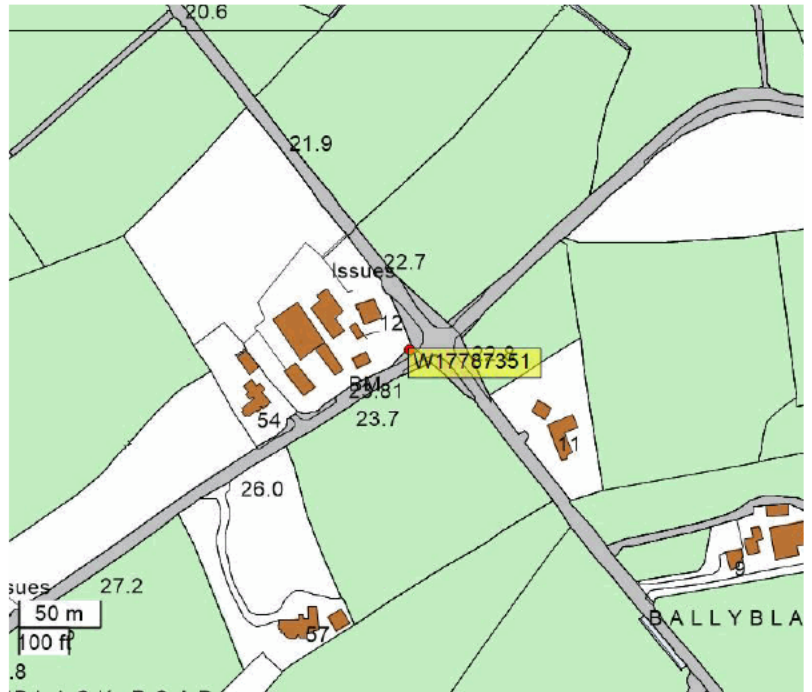
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason):



Enquiry Ref: W17787351

Attendance Inspector:

Attendance Date:



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [W18870657](#)

Enquiry Date/ time: 07-September-2018 at 11:27:07

Enquiry Category: Call Centre Public Enquiry

Assigned to: [REDACTED]

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ?

Customer Details: (1) [REDACTED] Contact No: 1111111111

Enquiry Type: Missing Road Sign (General) Email: [REDACTED]

Action (Internal comments): ? Mail Track Ref: ?

Photographs or Documents attached: No

Location / Description (Internal): ?

Road Name: 7065C0254_04 GRANGEE RD1: BALLYBLACK RD E C252 TO ABBEY RD C255

Nearest Location (UPRN): [REDACTED]

Customer Comments (External): ?

Enquiry or Defect Source: PIP

P.I.P Comments: Police control room reported that following a RTC a 'STOP' traffic sign has been knocked down. Police ref 304 07/09.

Inspection Sector: B3

Inspection Frequency: 3 Monthly

Last Inspection Date: 20/02/2024 09:35:00

Next Planned Inspection: 20/05/2024 09:35:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Reponse Third Party

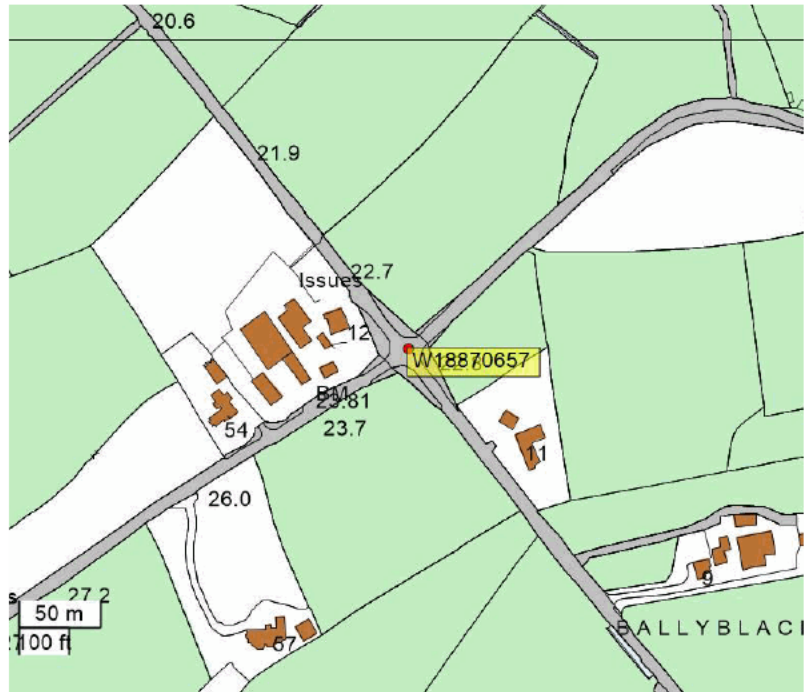
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason): _____



Enquiry Ref: W18870657

Attendance Inspector:

Attendance Date:



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [W20961385](#)

Enquiry Date/ time: 10-June-2020 at 12:06:04

Enquiry Category: Call Centre Public Enquiry

Assigned to: [REDACTED]

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ARDS

Customer Details: (1) ANON

Contact No:

Email:

Enquiry Type: Restriction of Sightlines

Mail Track Ref: ?

Action (Internal comments): ?

Photographs or Documents attached: No

Location / Description (Internal): ?

Road Name: 7065C0254_03 BALLYBLACK RD1: BALLYCASTLE RD U124 TO BALLYBLACK RD E C252

Nearest Location (UPRN): , , 12, BALLYBLACK ROAD EAST, NEWTOWNARDS, NEWTOWNARDS, BT222BA

Customer Comments (External): ?

Enquiry or Defect Source: PIP

P.I.P Comments: At the junction of Ballyblack road and Grangee road Can't see left or right due to overgrown grass

Inspection Sector: B3

Inspection Frequency: 3 Monthly

Last Inspection Date: 19/02/2024 13:55:00

Next Planned Inspection: 19/05/2024 13:55:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Reponse Third Party

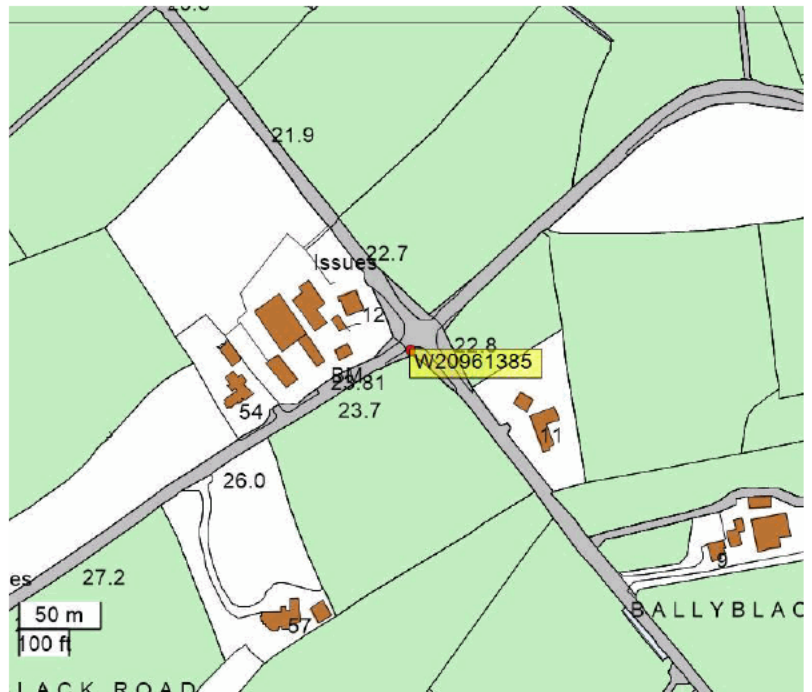
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason):



Enquiry Ref: W20961385

Attendance Inspector:

Attendance Date:



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [W221118287](#)

Enquiry Date/ time: 29-November-2022 at 10:31:44

Enquiry Category: Public Enquiry

Assigned to: ARDS & NORTH DOWN

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ARDS

Customer Details: (1) [REDACTED] Contact No: [REDACTED] Email: [REDACTED]k

(2) [REDACTED] Contact No: [REDACTED] Email: [REDACTED]

Enquiry Type: Missing or Faded Road Marks Mail Track Ref: ?

Action (Internal comments): ? Photographs or Documents attached: Yes

Location / Description (Internal): ?

Road Name: 7065C0252_02 BALLYBLACK RD E1: GRANGEE RD C254 TO MOSS RD B172

Nearest Location (UPRN): [REDACTED]

Customer Comments (External): This is a Traffic management issue and has been forwarded to them. They can be contacted at: tninddownpatrick@infrastructure-ni.gov.uk PIP

Enquiry or Defect Source: PIP

P.I.P Comments: This junction is just downright dangerous. I have witnessed accidents and numerous near misses in the last two years since using these roads. On the four roads there needs to be better signage both before and at the actual crossroads. Also better lighting could be implemented.

Inspection Sector: B3

Inspection Frequency: 3 Monthly

Last Inspection Date: 20/02/2024 09:35:00

Next Planned Inspection: 20/05/2024 09:35:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Reponse Third Party

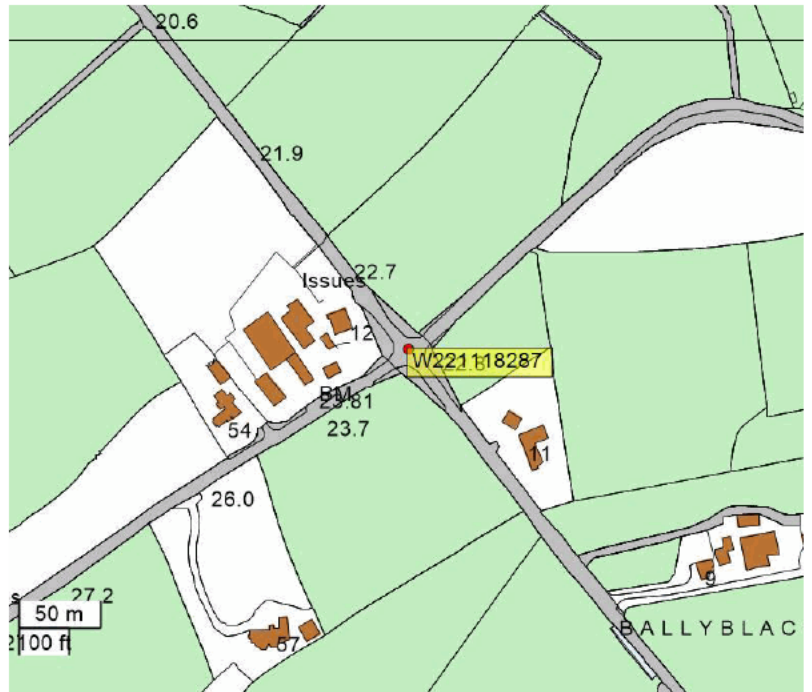
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason): _____



Enquiry Ref: W221118287

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Attendance Inspector: _____

Attendance Date: _____



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [W231185992](#)

Enquiry Date/ time: 02-August-2023 at 16:15:32

Enquiry Category: Call Centre Public Enquiry

Assigned to: David Leckey

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ARDS

Customer Details: (1) [REDACTED]

Contact No: [REDACTED]

Email: [REDACTED]
Mail Track Ref: ?

Enquiry Type: Hedge / Tree
Action (Internal comments): ?

Photographs or Documents attached: No

Location / Description (Internal): ?
Road Name: 7065C0254_03 BALLYBLACK RD1: BALLYCASTLE RD U124 TO BALLYBLACK RD E C252

Nearest Location (UPRN): [REDACTED]

Customer Comments (External): A letter was sent out to the landowner. This hedge has now been cut back.
Enquiry or Defect Source: PIP

P.I.P Comments: Over grown branches are hanging into the road which causes the driver to have to drive in the middle of the road
Inspection Sector: B3

Inspection Frequency: 3 Monthly
Last Inspection Date: 19/02/2024 13:55:00
Next Planned Inspection: 19/05/2024 13:55:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Reponse Third Party

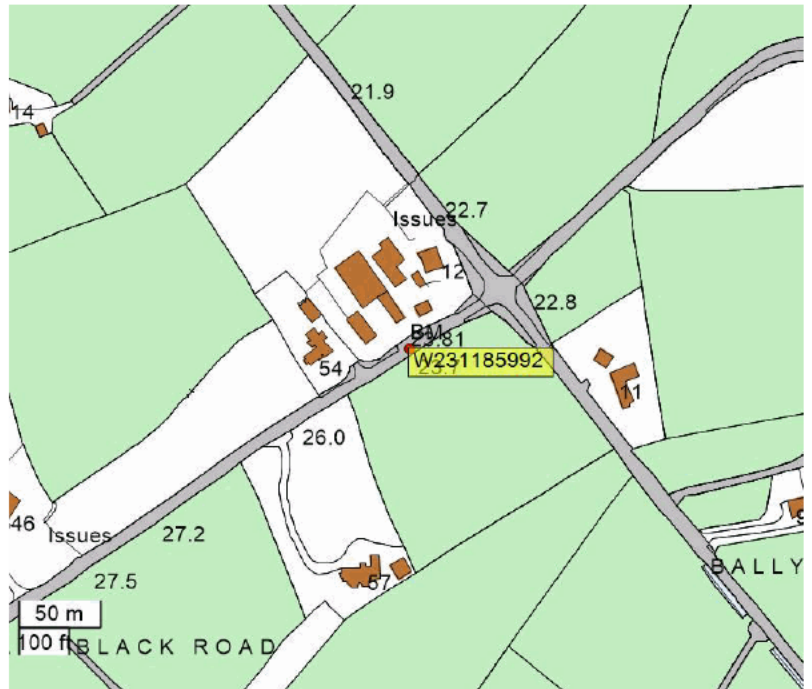
Third Party Referral

Road Service Emergency Response

Inventory Type:

Defect Detail:

If No Further Action (reason):



Enquiry Ref: W231185992

Attendance Inspector:

Attendance Date:



Enquiry Details Report

Medium Traffic Volume

Rural

Enquiry Reference: [W231196682](#)

Enquiry Date/ time: 02-October-2023 at 15:02:51

Enquiry Category: Call Centre Public Enquiry

Assigned to: [REDACTED]

Enquiry Class: Informal

Section Office: ARDS and NORTH DOWN

Sub-Office: ARDS

Customer Details: (1) [REDACTED]

Contact No: [REDACTED]

Email: [REDACTED]

Mail Track Ref: ?

Enquiry Type: Restriction of Sightlines

Action (Internal comments): ?

Photographs or Documents attached: No

Location / Description (Internal): ?

Road Name: 7065C0254_03 BALLYBLACK RD1: BALLYCASTLE RD U124 TO BALLYBLACK RD E C252

Nearest Location (UPRN): [REDACTED]

Customer Comments (External): (Ballyblack Road junction Ballyblack Rd East) - This area was inspected on 06/10/2023, and visibility at this junction is good

Enquiry or Defect Source: PIP

P.I.P Comments: caller would like to report overgrown hedges at the crossroads of ballyblack road, newtonards, bt22 2az, caller states the hedges are blocking sightlines and have caused accidents in the past, would like to see the hedges replaced by fences

Inspection Sector: B3

Inspection Frequency: 3 Monthly

Last Inspection Date: 19/02/2024 13:55:00

Next Planned Inspection: 19/05/2024 13:55:00

Action Taken:

Take Action

No Further Action

If Take Action:

Defect

Road Service Referral

Emergency Reponse Third Party

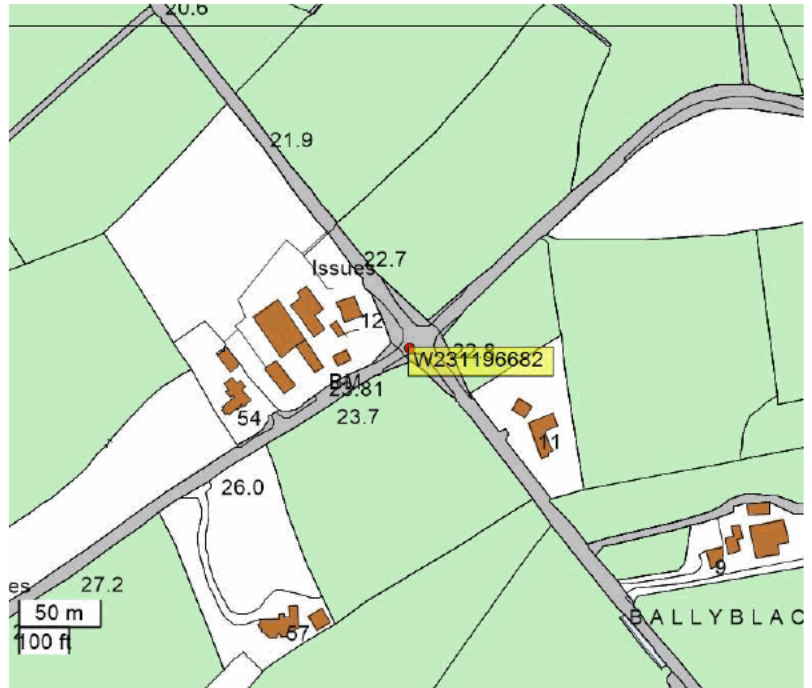
Third Party Referral

Road Service Emergency Response

Inventory Type: _____

Defect Detail: _____

If No Further Action (reason): _____



Enquiry Ref: W231196682

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Attendance Inspector: _____

Attendance Date: _____