Title: Measuring Performance

## 1.0 Purpose

a. To define the authority to create Measuring Performance Arrangements for the Health and Safety Management System.

## 2.0 Scope

All Roads Service employees.

## 3.0 Definitions

a. **Measuring Performance Arrangements** – the active and reactive measuring systems which will be adopted to assess how effective the organisation is performing against its Health and Safety objectives.

#### 4.0 Procedures

## 4.1 Control of Measuring Performance

a. Head of Engineering Policy & Parking Services shall develop and maintain the Health and Safety Management System and its associated Measuring Performance Arrangements to ensure the achievement of the Health and Safety objectives.

## 4.2 Co-operation

a. Employees (including Managers) shall fully co-operate across all Business Units to ensure the Measuring Performance Arrangements are developed and achieved.

#### 4.3 Communication

- a. Staff shall be encouraged to make suggestions or request changes to the Health and Safety Management System which will be considered as part of developing Measuring Performance Arrangements. A <a href="Change Request Form">Change Request Form</a> is available.
- b. Roads Service's Health and Safety Management System Measuring Performance Arrangements shall be published in the Health and Safety Manual on the Roads Service intranet site.

## 4.4 Competence

a. Line Managers shall ensure that relevant staff have the necessary knowledge, skills, advice, guidance and resources to develop Measuring Performance Arrangements.

Title: Measuring Performance

# 5. Responsibility

a. Relevant staff who develop Health and Safety Management System Measuring Performance Arrangements as set out in the Roads Service Health and Safety Organisational Chart OA01 part 4.1(j)

## 6. Documentation

a. All documents under the Measuring Performance Element of the Health and Safety Management System.

## 7. References

a. Successful Health and Safety Management - HSG65