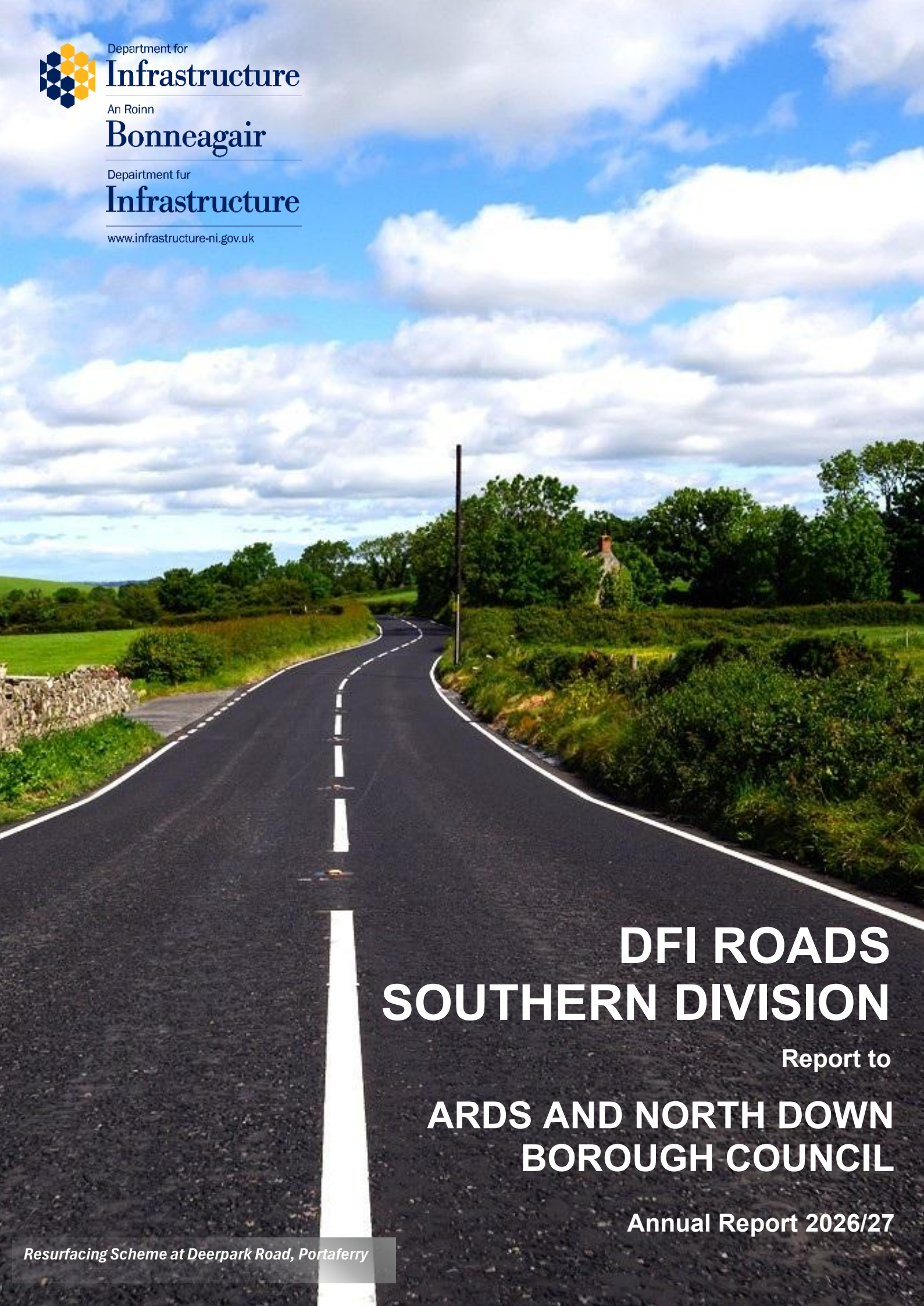
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DFI ROADS SOUTHERN DIVISION

Report to

ARDS AND NORTH DOWN BOROUGH COUNCIL

Annual Report 2026/27

Resurfacing Scheme at Deerpark Road, Portaferry

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Foreword

I have pleasure in submitting the Roads 2026/27 Annual Report on the work of the Department for Infrastructure (DfI) Roads across the Ards and North Down Borough Council area.

This report deals with works completed across the Council area during the year 2025/26 and sets out our initial proposals for schemes to be undertaken in the year 2026/27.

The road network is Northern Ireland's largest and most valuable public strategic infrastructure asset valued at approximately £37bn. It provides real benefits for our citizens, our communities and the economy. It delivers for people every day by providing and maintaining the things that we all need to go about our daily lives. It is recognised that there is much more to do as we seek to improve and protect the vital road network. In an effort to do this we have published the new Road Maintenance Strategy that will put us in a strong position to progress a modern, data-driven approach to maintaining the road network, ensuring that resources are used as effectively and efficiently as possible. It seeks to raise maintenance standards by delivering higher-quality, longer-lasting repairs and targeting investment where it is needed most.

The Department will continue to prioritise delivery of essential services for maintaining public safety, protecting the transport network, and addressing regional imbalance. To help address historic underfunding additional funding has been allocated to essential maintenance and enhancing signs and lining and builds upon the existing level of service.

While a formal Budget has not yet been agreed by the Executive, for planning purposes, an opening indicative allocation for structural maintenance of approximately £98m is being provided, which is approximately £30m higher than the opening allocation in the previous year. From this allocation the Department has targeted approximately £12.5m towards a Roads Recovery Fund. This funding will enable the delivery of the highest priority resurfacing, roadside stability and drainage projects. Further details of those projects to be delivered within the Ards and North Down Borough area are contained within this report.

For many years, the Department has operated within a constrained Resource budget and has continued to prioritise key essential services. This means that Limited Service policy will continue for routine maintenance activities such as defect repair, grass cutting and gully emptying. The Limited Service policy allows the Department to repair defects greater than 50mm on all roads including low trafficked rural roads and on high trafficked roads defects greater than 20mm will also be repaired, subject to available resources. The Department will aim to cut all sightline grass at least twice between April and October on more heavily

trafficked roads and once a year on other roads when it is safe to do so. This aims to balance the need for road safety while protecting our environment and encouraging biodiversity. However, sightlines at bends and junctions will be cut as frequently as required to ensure public safety. The Department has included additional funding towards improving the quality of patch repairs also increasing its Resourcing funding to continue to improve the extent and quality of patch repairs, enhancing our ability to clean drainage, and enhancing signage repair and refreshing white lines.

To help prioritise, the Department has developed a Transport Strategy 2035, which sets out a long-term vision and strategic framework for the region. The Strategy aims to support economic growth, strengthen regional balance, and enhance connectivity, while promoting a more sustainable transport system. It brings together key transport policy objectives within a single overarching framework, providing greater clarity on the context for the Department's decisions and the actions required across government to support delivery of these strategic outcomes.

In parallel, Local Transport Plans are being developed alongside councils' Local Development Plans to ensure a more integrated approach to transport and land use planning

The Department recognises the importance of investing in pedestrian and cycling infrastructure and the Everyday Active Travel Urban Delivery Plan will provide a firm basis for the development of improved walking, wheeling and cycling networks in our larger towns and cities over the next ten years and beyond. The Department will also continue to invest in pedestrian enhancement measures that make our streets more inclusive and accessible for everyone and will continue to work closely with councils to better understand your five-year Greenway and active travel priorities.

Road safety also remains a high priority for the Department, and we are committed to working proactively to make our roads safer and address the needs of all road users.

In January this year the Department launched the Speed Limit Review consultation, and officials are now working through the responses to consider potential changes to speed limit policy on all our roads.

The Local Transport & Safety Measures (LTSM) programme continues to be an important method of providing road safety schemes across the road network.

Requests for LTSM improvements, including the provision of footway schemes or upgrading works, will continue to be assessed with progression of priority improvements within the funding available.

The introduction of part-time 20mph zones at schools across the north is a significant intervention that has helped to ensure that children, parents and staff feel safer as they travel to and from school on a daily basis. In June 2025, it was confirmed that an additional 40 schools will benefit from this key safety measure bringing the total delivered since 2020/21 to 273 schools.

I hope that you find this report informative. I, along with a representative from our Section Office, Stephen Gardiner, look forward to meeting the Council.

Cindy Noble
Divisional Roads Manager (Acting)

Southern Division – Senior Management Structure



Cindy Noble
Divisional Manager (Acting)

DfI Roads wishes to build upon the good working relationships it has with Council Members and Officers. The Divisional Senior Management Team is listed below. Day to day operational matters should be raised with the relevant Senior Engineers whose details are listed at the start of each section.



Andrew Graham
Network Planning Manager

Development Control, Private Streets, Local Development Plans and Street Lighting.



David McCullagh
Network Development Manager

Improvements and minor works.



Alan McMurray
Network Maintenance Manager

Maintenance of existing road network.

Major Projects Southern Managers
Major works schemes (>£5M).



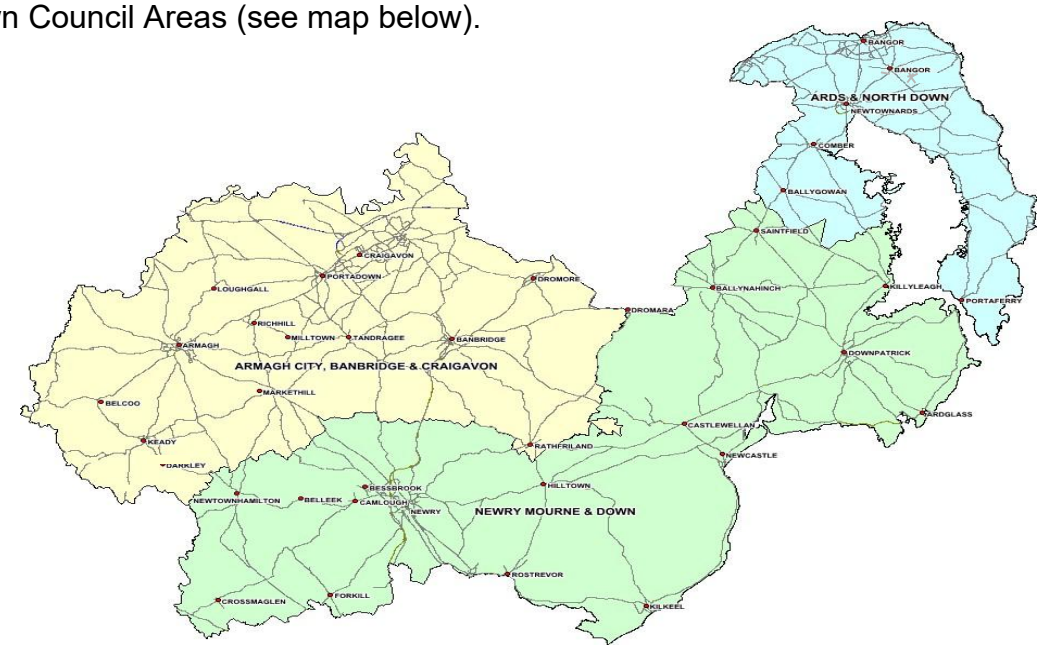
Keith Cunningham



David Hamilton

About Southern Division

Southern Division is one of four Client Divisions within DfI Roads. It spans the local Council areas of Armagh City, Banbridge and Craigavon; Newry Mourne and Down; and Ards and North Down Council Areas (see map below).



In Southern Division we are responsible for approximately 8000 km of public road together with 1275 bridges, 121 signalised junctions, 189 stand alone signalised pedestrian-controlled crossings, approximately 83,000 streetlights and over 740 illuminated signs and bollards. We carry out functions under the headings:

- **Major Projects South** – Major capital projects (>£5M) on Key Transport Links.
- **Network Maintenance** – Maintenance of the existing network. Maintenance activities include resurfacing, surface dressing and drainage works as well as grass cutting, gully emptying, patching, embankment / verge maintenance, fencing and provision of the Winter Service.
- **Network Development** - Improvements to the existing network to improve safety and traffic progression including Minor Works and Local Transport & Safety Measures.
- **Network Planning** - Regulation of additions to the network proposed by developers.

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SECTION 1 – NETWORK PLANNING & STREETLIGHTING

Network Planning Manager: Andrew Graham

Andrew is supported in Ards and North Down by the following staff:



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1.1 DEVELOPMENT CONTROL

Planning Consultations

In carrying out their planning functions Councils have a duty to consult a range of statutory bodies. DfI Roads on behalf of the Department for Infrastructure has entered into an agreement with each Council to provide views and advice on roads and transportation related issues.

DfI Roads in its consideration of planning applications, takes into account aspects of development which could prejudice traffic progression and safety in terms of junction capacity, access arrangements, parking standards and provision, road width, radii, gradients, drainage and sight lines. This consideration usually involves site visits and technical work. Compliance with transport policy and compatibility with road infrastructure is taken into account as well as any need for developer led improvements. Proposals are also checked for potential encroachment upon any future road lines. A detailed Transport Assessment may be required for larger developments where potential traffic impact may extend to road junctions some distance from the development site and where infrastructure improvements are deemed necessary as mitigation. For smaller developments a Transport Assessment Form is required to be completed by the applicant in order to ascertain the likely impact.

In the case of housing developments, the Private Streets (NI) Order 1980 is applied if a planning application includes streets which are to become public and maintainable by the Department. Development Control along with the associated Private Streets team determines the area to be adopted, arranges for the calculation of the bond amount, supervises construction of the streets and, following satisfactory completion by the developer, complete the process for adoption into the public road network. Should the developer not complete the street, DfI Roads can take appropriate enforcement action under the Private Streets Order to ensure satisfactory completion of works funded by the bond.

Other Development Control work includes participating in pre-application discussions and planning meetings, preparation of evidence and presentation of this at Planning Appeals. Assistance is given with enforcement cases associated with breaches of planning control. Input is provided for the use of planning case officers at Council Planning Committee meetings with attendance by members of the Development Control team as required.

Please see Table 1, which shows all consultations our Development Control dealt with during the reporting period from 1 April 2025 to 31 March 2026 within the Ards and North Down Borough Council Area.

TABLE 1: Planning Consultations

Consultation Details	Southern Division	Ards & North Down Borough Council Area
Number of consultations	3608	501
Number of Pre-Planning Enquiries	61	11

Of the above consultations, 15 were for approval of housing developments involving the Private Streets (NI) Order 1980. These will create approximately 3.5 km of new road and 0.3 km of new footway.

Examples of major applications being dealt with are included in Table 2.

TABLE 2: Planning Consultations – Major applications

Application	Location, Town / Townland
LA06/2026/0091/F	High Bangor Road, Donaghadee
LA06/2026/0135/F	South Circular Road, Bangor
LA06/2025/1142/F	Donaghadee Road, Newtownards
LA06/2024/0623/F	Bloomfield Road South, Bangor
LA06/2018/1328/F	Whinney Hill, Holywood
LA06/2024/1095/F	Donaghadee Road, Newtownards
LA06/2025/0707/S54	Abbey Road, Carrowdore
LA06/2023/2314/F	William Street, Hardford Link, Corry Street, Newtownards

Roads (NI) Order 1993, Article 80

Article 80 applies to new vehicular accesses or agricultural accesses on to unclassified roads. It covers proposals such as new driveway entrances or alterations where planning permission is not required. During the reporting period DfI Roads dealt with **26** Article 80 applications.

Development Control also provides evidence in respect of associated Article 84 appeals which are determined by the Planning Appeals Commission.

Development Control also gives advice on various ad-hoc matters such as placing of planters and signage.

1.2 PRIVATE STREETS – ADOPTIONS

Completed Works 2025 – 2026

TABLE 3: Private Streets – Adoption numbers

Adoption Details	Southern Division	Ards & North Down Borough Council Area
Number of adoptions	53	17

TABLE 4: Adoption Locations

Adoption locations	Date of Adoption
Hanover Hill, Bangor	06/05/2025
Hanover Chase, Bangor	06/05/2025
Oakwood Park, Lisbane	06/05/2025
Rocklyn Avenue, Donaghadee	06/05/2025
Ballyhenry Manor, Comber	30/05/2025
Wyndell Park / Court, Newtownards	29/07/2025
Finlays Road, Newtownards	24/09/2025
Milecross Manor, Newtownards	12/11/2025
Rowanvale Green Road, Conlig	12/11/2025
Rathgill Parade, Bangor	02/12/2025
Lakeview Manor, Newtownards (Phase 2)	16/12/2025
Rocklyn Avenue, Donaghadee	17/12/2025
Lynn Hall Park, Bangor	19/12/2025
Ballyfrenis Meadow, Abbey Way, Millisle	14/01/2026
College Green, Bangor	03/02/2026
Dunsy Green, Comber	03/03/2026
Beverley Garden, Village	24/03/2026

During the reporting period Private Streets Section has been successful in adopting a total of 17 private developments comprising 7512 metres of carriageway, 637 metres footway and 1249 metres of parking, into the publicly maintained road network.

1.3 PRIVATE STREETS – ENFORCEMENT

Private Streets Section continues to invoke enforcement proceedings against developers who fail in their responsibility to provide road bonds before commencement of work on site. This takes the form of a series of warning letters followed, if necessary, by enforcement action.

Private Streets Section continues to work with developers on backlog housing sites with the objective of having work completed to an adoptable standard. Where it becomes evident that a developer is either no longer trading or is incapable or unwilling to complete the work, DfI Roads will consider initiating enforcement action. This may result in the need for DfI Roads to complete the works and recover the costs from the road bond under Articles 13 and 15 of the Private Streets Order 1980.

DfI Roads plans to complete the following development site through enforcement action:

- Olivers Close, Ballygalget

Planned Works 2026 – 27

TABLE 5: Private Streets – Enforcements

Enforcement location
Olivers Close, Portaferry

Property Certificates

Private Streets Section coordinates the DfI Roads response to Property Certificate Enquiries. A total of **9433** Property Certificate Enquiries were processed during the reporting period in Southern Division.

The Planning Portal which was launched in December 2022 can be used to submit, view and comment on planning applications online by accessing the following link: https://www.nidirect.gov.uk/services/planning-portal.

1.4 LOCAL DEVELOPMENT PLANS

Advice

The Department can provide advice to the Council area on transportation matters for Local Transport Plans and Community Plans as well as work on strategic development planning applications.

The table below shows all consultations dealt with, during the reporting period from 1 April 2025 to 31 March 2026 within the Ards and North Down Borough Council Area there were no consultations.

TABLE 6: Local Development Plans

Consultation Details	Southern Division	Ards and North Down Borough Council area
Number of formal consultations	4	2
Number of informal consultations	2	0

1.5 STREET LIGHTING

The total number of lights in Southern Division is approximately 84,000 of which approximately 26,322 (30%) are within the Ards and North Down Borough Council area.

Completed Works 2025 – 2026

TABLE 7: Street Lighting – completed

Location	Scheme Description
Old Gransha Road, Bangor	Replacement
Jubilee Drive, Bangor	Replacement
Orchardville, Bangor	Replacement
Blair Mayne Road South, Newtownards	Replacement

Street Lighting Maintenance

Since April 2015, DfI Roads only repairs those defective streetlights reported by the public or their representatives. In order to facilitate this process, reports of defective lights can now be made directly online via the NI Direct website at the web address:
https://www.nidirect.gov.uk/services/report-street-light-fault

Reports made via this web page automatically generate a works order to the appropriate contractor to have the defect repaired.

Reports can also be made by telephone at 0300 200 7899.

Priority is given to emergency defects i.e. those defects posing a direct structural or electrical hazard, then to groups of lights out, groups of lights burning continuously and finally to individual lights out.

Repair of faults to streetlights

Our response times are:-

Emergency, responded to a Road Traffic Collision within an hour and a half to site (1.5hrs) where a streetlighting column has been damaged. This is only to make safe and protect the public from danger to exposure of live cables or the column falling down.
Urgent, respond within twenty-four hours (24hrs). This is to reinstate a knockdown of a column possibly at a critical junction.
Normal lamp maintenance within five days (5 days). It is not always possible to fulfil the 5-day response. This can be down to a combination of factors. The amount of outages on the

system, cable faults on the cable network or staff shortages. We also try to ensure that at least 95% of streetlights are recorded as working on the LMS at anytime, subject to budget being available.

Planned Works 2026 – 2027

TABLE 8: Street Lighting – planned

Location	Scheme Description
Alexander Park, Newtownards	Replacement
Hillside Park, Bangor	Replacement
Laburnum Grove, Comber	Replacement

.

SECTION 2 – NETWORK DEVELOPMENT

Network Development Manager: David McCullagh

David is supported in Ards and North Down by:



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Senior Network Development Engineer (Acting)

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LOCAL TRANSPORT AND SAFETY MEASURES

The Regional Transportation Strategy (RTS) identified the importance of Local Transport and Safety Measures (LTSM) and highlighted some of the principal initiatives to be addressed, including:

- local improvements in towns across the North to assist pedestrians and cyclists:
- local highway infrastructure measures to improve safety, such as collision remedial schemes and traffic calming schemes: and
- Network Development schemes (minor works).

LTSM expenditure tends to be widely spread and most communities benefit, as an individual scheme is relatively low cost in comparison to the cost of projects on the Strategic Works programme. They are usually very visible measures and provide good value for money in terms of a safer road transport system, which benefits society, the economy, the environment; and actively contributes to everyone's quality of life.

Types of LTSM projects include:

- Minor Works and Micro Schemes
- Traffic Management
- Pedestrian Measures
- Traffic Calming
- Collision Remedial
- Safer Routes to School
- Bus Priority Measures
- Cycling Measures
- Road and Lane Closures
- Legislation

2.1 COMPLETED WORKS 2025 – 2026

TABLE 9: Pedestrian Measures completed

Road Number	Road Name, Location	Scheme Description	Status
A0002	East Circular Road, Bangor (Near St Columbanus College)	A new 2 stage staggered puffin crossing has been provided. This will improve road safety for pedestrians crossing this heavily trafficked A class road.	Complete
A0022	Killinchy Road, Comber	Provision of an uncontrolled crossing to improve pedestrian safety at this location.	Complete
A0048	Donaghadee Road, Newtownards (adjacent to Movilla High School)	Upgrade of existing controlled pedestrian crossing to a puffin crossing.	Complete

A new 2 stage Puffin Crossing installed on the East Circular Road, Bangor





TABLE 10: Collision Remedial completed

Road Number	Road Name, Location	Scheme Description	Status
B0170	Whinney Hill, Craigantlet	Removal of left slip lane on Whinney Hill into Ballymiscaw Road.	Complete

Road Safety Improvements at Whinney Hill, Craiganlet



TABLE 11: Safer Routes to School – completed

Road Number	Road Name, Location	Scheme Description	Status
C0261	Glastry College, Victoria Road, Ballyhalbert	Part time 20mph speed limit.	Complete
U0301	St. Mary's Primary School, Windmill Hill, Portaferry	Part time 20mph speed limit.	Complete

TABLE 12: Road Signs, Markings, and Bollards completed

Road Number	Road Name, Location	Scheme Description	Status
A0021	Newtownards Road, Comber	Crossroad warning signage and upgrade current junction signage.	Complete
B0005	Main Street, Greyabbey	Install T Bar marking.	Complete
B0197	Hamilton Road, Bangor	Install T Bar marking.	Complete
C0263	Whinney Hill, Bangor	Upgrade existing 30mph gateway signage.	Complete
U0272	Whiterock, Killinchy	Pedestrian warning signage.	Complete
U0536	Cuan Gardens, Greyabbey	Pedestrian crossing signage.	Complete

Road Number	Road Name, Location	Scheme Description	Status
U8107	Seacliff Road, Bangor	Install T Bar marking.	Complete
U8109	The Esplande, Holywood	Install T Bar marking.	Complete

TABLE 13: Waiting Restrictions completed

Road Number	Road Name, Location	Scheme Description	Status
A0002	Main Road, Cloughey (at proposed uncontrolled crossing	20m no waiting each side of road.	Complete
A0022	Killinchy Road, Comber (at proposed uncontrolled crossing	20m no waiting each side of road.	Complete
U8015	Bryansburn Gardens, Bangor	Install 15m no waiting corner restrictions.	Complete
U8016	Primrose Street, Bangor	Install T Bar marking.	Complete
U9003	Mill Street, Newtownards (adjacent to Frederick Street Roundabout)	Proposed 24/7 no waiting.	Complete

TABLE 14: Accessible Parking Bays completed

Road Number	Road Name, Location	Scheme Description	Status
C0260	72 Shore Road, Portaferry	Accessible Parking Bay.	Complete
U8003	47 Ballywalter Gardens, Bangor	Accessible Parking Bay.	Complete
U9011	3 Orchard Avenue, Newtownards	Accessible Parking Bay.	Complete
U8106	94 Downshire Road, Holywood	Accessible Parking Bay.	Complete

2.2 PLANNED WORKS 2026 – 2027

Note the delivery of the schemes listed below will be dependent on availability of Contractor resources.

TABLE 15: Carriageways / Minor Works planned

Road Number	Road Name, Location	Scheme Description	Status
A0002	Belfast Road / Ballysallagh Road, Bangor	Signalised Junction Upgrade.	Planned

TABLE 16: Pedestrian Measures planned

Road Number	Road Name, Location	Scheme Description	Status
A0002	Main Street, Millisle	Installation of dropped kerbs at various locations.	Planned
A0002	Main Road, Cloughey	Provision of an uncontrolled crossing to improve pedestrian safety at this location.	Planned
A0002	Ballywalter Road, Millisle	Provision of an uncontrolled crossings to improve pedestrian safety at this location.	Planned
U8003	Craigboy Park, Bangor	Installation of dropped kerbs at various locations.	Planned
U8006	Kileen Drive, Bangor	Installation of dropped kerbs at various locations.	Planned
U8008	Meadow Grove, Crawfordsburn	Installation of dropped kerbs at various locations.	Planned
U8024	Park Drive, Bangor	Installation of pedestrian guard rail	Planned
U8029	Rowenvale Crescent, Bangor	Installation of pedestrian guard rail.	Planned
U8032	Ballyree Gardens, Bangor	Installation of dropped kerbs at various locations.	Planned
U8104	Seymour Avenue, Bangor	Installation of dropped kerbs at various locations.	Planned
U8109	Kinnegar Road, Holywood	Installation of dropped kerbs at various locations.	Planned
U9002	Moyra Crescent / Rugby Avenue, Newtownards	Installation of dropped kerbs at various locations.	Planned
U9008	Glenford Road / Saratoga Avenue, Newtownards	Installation of dropped kerbs at various locations.	Planned
U9009	Talbot Street, Newtownards (at car park entrance)	Installation of dropped kerbs at various locations.	Planned

Road Number	Road Name, Location	Scheme Description	Status
U9013	Beverley Development, Newtownards	Installation of dropped kerbs at various locations.	Planned
U9020	Old Cross Street / Castle Street, Newtownards	Installation of dropped kerbs at various locations.	Planned

TABLE 17: Cycling Measures planned

Road Number	Road Name, Location	Scheme Description	Status
C0368	Green Road, Bangor	Installation of segregated / shared pedestrian and cycle corridor.	Planned

TABLE 18: Bus Priority Measures planned

Road Number	Road Name, Location	Scheme Description	Status
A0002	Donaghadee Road, Groomsport	Bus hardstands.	Planned
A0048	Newtownards Road, Donaghadee (at Cotton)	Bus hardstands.	Planned

Collision Remedial

The Department annually receives data from the PSNI relating to collisions on the network where injuries have been sustained. This information is assessed to identify clusters where incidents have occurred. These clusters are identified for further examination to determine the nature of the collisions, contributory factors and possible patterns. When engineering methods can be applied to address or improve the situation design proposals are then drawn up and implemented on a priority basis.

While we regret and are concerned about all road traffic collisions and give a high priority to collision reduction and prevention measures, councillors can hopefully appreciate that traffic collisions can be caused by a wide range of contributory factors, not all of which can be influenced or controlled by the provision of engineering measures.

The following schemes are planned for delivery in the Council area in the current financial year.

TABLE 19: Collision Remedial planned

Road Number	Road Name, Location	Scheme Description	Status
A0002	Belfast Road, Ballyrobert	High Friction Surfacing.	Planned
C0270	Ballystockart Road, Comber	High Friction Surfacing.	Planned

TABLE 20: Road Signs, Markings, and Bollards planned

Road Number	Road Name, Location	Scheme Description	Status
A0002	Millisle Road, Donaghadee	No Through road sign.	Planned
A0002	Warren Road, Donaghadee	Install T Bar marking.	Planned
A0002	Ballywalter Road, Millisle	Warning signage, relocate existing speed limit signage.	Planned
A0020	Kempe Stones Road, Newtownards	Install No Entry markings below Ballyrainey Road junction.	Planned
A0021	Ballygowan Road, Comber	Install centre and edge of road markings.	Planned
A0021	Newtownards Road Roundabout, Comber	Install road markings at all approaches.	Planned
A0021	Bangor Road, Newtownards	Install T Bar marking.	Planned
A0021	Comber Road, Newtownards (at West Winds)	Refresh Yellow Box.	Planned
A0022	Killinchy Road, Lisbane	Install centreline plus keep left arrows.	Planned
A0023	Moneyreagh Road, Ballygowan	Install slow markings.	Planned
A0048	Cotton Hamlet, Donaghadee	Junction warning signage.	Planned
A0048	Moat Street, Donaghadee	Road narrows warning sign.	Planned
A0048	Donaghadee Road, Newtownards	Double bend warning signage	Planned
B0005	Greyabbey Road, Ballywalter (Ballyatwood Corner)	Bend warning, advisory 20mph, reduce speed now signage, road markings and studs.	Planned
B0021	High Bangor Road, Donaghadee	Crossroads ahead warning signage.	Planned
B0109	Clandeboye Road, Bangor	Keep Clear markings.	Planned
B0170	Whinney Hill, Holywood	Install new Directional signage.	Planned
B0172	Movilla Road / Cairndore Road, Newtownards	Install 15m no waiting corner restrictions.	Planned
C0252	Ballyblack Road East, Newtownards	Cattle crossing warning signs.	Planned
C0253	Killaughey Road, Donaghadee	Install T Bar at school footway entrance.	Planned
C0255	Strangford College, Carrowdore	Install school ahead plus refresh school zig zag markings.	Planned
C0258	Parsonage Road, Kircubbin	Install 15m no waiting corner restrictions.	Planned

Road Number	Road Name, Location	Scheme Description	Status
C0262	Ballymoney Road, Holywood	Install new Slow marking, refresh give way markings. Install new Give Way Ahead signage.	Planned
C0267	Quarry Road, Lisbane	Double bend and crossroads ahead warning signage.	Planned
C0267	Quarry Road, Lisbane	Install slow road markings.	Planned
C0271	Whiterock Road, ,Killinchy	Chevron signage	Planned
C0271	Kilcarn Road, Balloo	Install 3no SLOW markings.	Planned
C0296	Ballyknockan Road, Ballygowan	Install slow markings.	Planned
C0368	Green Road, Bangor	Upgrade existing 30mph gateway signage.	Planned
U0126	Bowtown Road, Newtownards	Bends for 1 mile warning signage.	Planned
U0240	Greengraves Road, Newtownards	Horse warning signage.	Planned
U0283	Ballyvester Road, Donaghadee	Install slow, school ahead and junction stop markings.	Planned
C0296	Ballyknockan Road, Ballygowan	Bend and chevron signage.	Planned
U0317	Marlfield Road, Portaferry	Chevron signage.	Planned
U0319	Abbacy Road, Portaferry	Bend left plus horse warning signage.	Planned
U0535	Ballyhalbert Park, Ballyhalbert	Bend warning signage.	Planned
U8003	Kearney Gardens, Bangor	Installation of new Ballards and Footpath to be reinstated.	Planned
U8017	Clifton Road, Bangor	Install T Bar marking.	Planned
U8023	Carolhill Park, Bangor	Give way junction marking.	Planned
U9003	Mill Street, Newtownards	No waiting markings.	Planned
U9011	North Street, Newtownards	No right turn signage.	Planned
U9018	Lenamore Park, Newtownards	Install T Bar marking.	Planned
U9105	Upper Movilla Street, Newtownards (at Zion Place)	Refresh Yellow Box.	Planned
U9107	Bridge Street Link, Comber	Elderly pedestrian warning signage.	Planned
U9108	Dermott Walk, Comber	Junction left warning sign.	Planned
U9108	Lower Crescent, Comber	Playground warning signage.	Planned
U9650	Armstrong Avenue, Portaferry	Install 2no accessible bay markings.	Planned

TABLE 21: Waiting Restrictions planned

Road Number	Road Name, Location	Scheme Description	Status
A0002	High Street, Donaghadee	No waiting, no loading / unloading.	Planned
U8017	Stanley Mews, Bangor	Double yellow lines.	Planned
U9004	High Street, Newtownards	Loading Bays plus no waiting.	Planned
U9004	Conway Square, Newtownards	Prohibition of Motor Vehicles.	Planned
U9107	Bridge Street Link, Comber	No waiting, no loading / unloading.	Planned

TABLE 22: Accessible Parking Bays planned

Road Number	Road Name, Location	Scheme Description	Status
A0002	27 Main St, Ballywalter (App 1)	Accessible Parking Bay.	Planned
A0020	12 Church Street Court, Newtownards	Accessible Parking Bay.	Planned
C0303	427 Old Holywood Road, Holywood	Removal of Accessible Parking Bay.	Planned
F8032	20 Balloo Walk, Bangor	Removal of Accessible Parking Bay.	Planned
U0159	33 Ballymacruise Drive, Millisle	Accessible Parking Bay.	Planned
U0909	42 Balfour Street, Newtownards	Accessible Parking Bay.	Planned
U0261	43 High Street, Ballyhalbert	Accessible Parking Bay.	Planned
U8003	28 Craigboy Park, Bangor	Accessible Parking Bay.	Planned
U8016	53 Central Avenue, Bangor	Removal of Accessible Parking Bay.	Planned
U8024	44 Springfield Road, Bangor	Removal of Accessible Parking Bay.	Planned
U8024	13 Beatrice Avenue, Bangor	Removal of Accessible Parking Bay.	Planned
U8024	52 Springfield Road, Bangor	Removal of Accessible Parking Bay.	Planned
U8104	39 Strand Avenue, Holywood	Removal of Accessible Parking Bay.	Planned
U8106	9 Trevor Street, Holywood	Removal of Accessible Parking Bay.	Planned
U9001	1 Revara Close, Newtownards	Accessible Parking Bay.	Planned
U9001	25-29 Windsor Avenue, Newtownards	Removal of Accessible Parking Bay.	Planned

Road Number	Road Name, Location	Scheme Description	Status
U9002	170 Mill Street, Newtownards	Removal of Accessible Parking Bay.	Planned
U9002	164 Mill Street, Newtownards	Removal of Accessible Parking Bay.	Planned
U9004	2 Manor Court, Newtownards	Accessible Parking Bay.	Planned
U9011	47 Victoria Avenue, Newtownards	Accessible Parking Bay.	Planned
U9011	45 Victoria Avenue, Newtownards	Removal of Accessible Parking Bay.	Planned
U9012	154 East Street, Newtownards	Accessible Parking Bay.	Planned
U9017	30 Meadow Park, Newtownards	Accessible Parking Bay.	Planned
U9018	22 Moyne Gardens, Newtownards	Accessible Parking Bay.	Planned
U9018	30 Lenamore Park, Newtownards	Accessible Parking Bay.	Planned
U9018	12 Lenamore Park, Newtownards	Accessible Parking Bay.	Planned
U9105	16 Brownlow Street, Comber	Accessible Parking Bay.	Planned
U9105	61 Brownlow Street, Comber	Removal of Accessible Parking Bay.	Planned
U9201	1 Victoria Crescent, Donaghadee	Accessible Parking Bay.	Planned
U9202	41 Ashfield Drive, Donaghadee	Accessible Parking Bay.	Planned
U9650	14 Steel Dickson Avenue, Portaferry	Accessible Parking Bay.	Planned

Accessible Parking Bays – General

Individual Accessible Parking Bay applications will be assessed before the completion of the necessary legislative process. Successful applications are required to be notified in local newspapers offering the opportunity for the public to submit their views.

Any objections must be fully considered before the application can progress to the Legislative Stage. Due to the processes involved, approved applications are required to be grouped and processed in batches on two or maybe three occasions during the year.

Deillumination of signs

The Department is continuing to develop a programme of replacing internally illuminated bollards with retroreflective boards, as resources permit, thus helping to reduce energy costs.

Legislation

All proposals to introduce or amend legislation are subject to successful completion of the necessary processes. This includes Accessible Parking Bays, Speed Limits, Traffic Regulation Orders (such as one-way), Parking and waiting restrictions (such as yellow lines) etc. A notice of intention of proposals is published in local papers which offers the opportunity for the general public to submit their views on the proposals. Objections, when received, must be fully considered and addressed before any scheme can be taken forward for implementation.

SECTION 3 – NETWORK MAINTENANCE

Network Maintenance Manager: Alan McMurray

Alan is supported by a Section Engineer and a Network Maintenance Engineer.



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EXPLANATION OF MAINTENANCE OPERATIONS

Roads generally fail by cracking and rutting. They usually do not fail suddenly, but gradually deteriorate due to the impact of traffic, age and weathering. Wear normally appears as either excessive permanent deformation of the whole or part of the carriageway structure or is associated with the cracking of the bituminous layers.

Roads are normally designed for an operational life of 20 years. During this period and beyond, there is a need for the highway authority to intervene at times to either treat or replace the top layer of bituminous material known as the "surface course" or to provide additional depth to preserve the underlying structure of the road and extend its life.

Resurfacing is the application of a layer of this mixed material of 40mm minimum thickness. It strengthens the road, seals it against the ingress of water, and improves skidding resistance and riding quality.

Surface course Bitumen Macadam (Bitmac) has an expected life of 7-12 years which can be extended by subsequent surface dressing. Bitmac is a more flexible material than Asphalt and more suitable for the deformation and movement associated with weaker underlying ground conditions.

Asphalt resurfacing is more appropriate to heavily trafficked roads and junctions having a robust roadbase. It is more expensive and has a longer expected life of 15-20 years.

Resurfacing of existing roads can usually be carried out on top of the existing surface (overlay) but where drainage or kerb levels or bridge heights are restricted the surface may need to be removed before resurfacing takes place.

Surface Dressing

This process involves spraying a bitumen emulsion binder onto the existing road surface, followed by a layer of stone chippings, which is then rolled. This seals the road preventing ingress of water thus extending the life expectancy of the road and also helps to improve the skid resistance of the surface.

Drainage Works

The quick and effective drainage of surface water from the carriageway contributes significantly to road safety and helps to prevent damage to the road itself. Improvement works carried out include the upgrading of the existing drainage facilities to ensure effective dispersal of surface water and prevent as far as possible the occurrence of standing water or flooding of the road. In many cases the provision of new drainage facilities have to be undertaken including the installation of road gullies, pipes and manholes leading to a suitable discharge point.

Grass Cutting

Grass cutting is carried out for road safety reasons rather than for amenity purposes. The Department's grass cutting policy has evolved to focus on protecting wildlife and promoting biodiversity when managing roadside verges. A single swathe will be cut along the verges on the strategic road network twice per year. Other areas that are needed for road safety purpose, such as sightlines at junctions, will also be cut at least twice each year with additional cuts as and when needed. A similar approach will be introduced on heavier trafficked rural roads and on lighter trafficked rural roads, one cut will be carried out in the growing season where it is safe to do so.

Gully Emptying

In 2026/27, as in the previous year, the Department currently aims to maintain the level of service and inspect and clean, where necessary, all gullies once annually.

Roads Recovery Fund

In 2026/27, approximately £12.5m has been allocated to a Roads Recovery Fund from the structural maintenance budget specifically designed to address the roads which have been worst affected by recent under investment. £10m of this investment is being targeted towards rural roads. We will use this fund to carry out short lengths of resurfacing rather than repairing a large number of individual potholes in problem areas. Section Engineers, and their staff, across the Division are identifying the worst locations for inclusion on our works programmes. This work will reduce the number of potholes across the network and help prevent additional defects from forming.

Defects

Section Office staff regularly inspect the local network for actionable defects in accordance with the Road Maintenance Guidelines. These guidelines classify the local roads according to traffic volume and establish corresponding deadlines for the repair of any defects identified. Also, in an effort to maximise our effectiveness in delivering key road maintenance functions, we ask that members of the public and elected representatives who have access to the internet to please report road defects via the DfI online reporting facility provided by NI Direct; https://www.nidirect.gov.uk/information-and-services/travel-transport-and-roads/problems-roads-and-streets. Alternatively, faults that are considered to be an emergency can be reported by telephone as shown on Page 50.

Street Works

TABLE 23: Street Works by Utility companies

Number of Notifications in Southern Division	Number of Notifications in Ards & North Down Borough Council	Number of Notifications in Ards & North Down Borough Council Area subject to inspection	Percentage of those inspected that were unsatisfactory
14,725	3,372	657	19

3.1 STRUCTURAL MAINTENANCE COMPLETED WORKS 2025 – 2026

Completed Surfacing

TABLE 24: Resurfacing

Total length completed
5.43 Km

TABLE 25: Resurfacing

Road Number	Road Name, Location
A0020	Deerpark Road, Portaferry
A0020	Portaferry Road, Newtownards
A0021	Killinchy Road, Comber
B0173	Rubane Road / Cooks Brae Junction, Kircubbin
B0198	High Street, Holywood (Downshire Road to Ean Hill)
C0255	Manse Road / Mountstewart Road Junction, Carrowdore
U8002	Hawthorne Drive, Bangor
U8002	Beechwood Avenue, Bangor
U8002	Silverstream Drive, Bangor

Completed Resurfacing at Killinchy Road, Comber





TABLE 26: Surface Dressing completed

Total length completed
92 Km

TABLE 27: Surface Dressing locations

Road Number	Road Name, Location
C0257	Kircubbin Road, Ballywalter
C0258	Roden Street, Kircubbin
C0259	Loughdoo Road, Kircubbin
C0260	Newcastle Road, Portaferry
C0261	Main Road, Portavogie
C0266	Ballyrainey Road, Newtownards
C0268	Drumhirk Road, Comber
C0269	Hillhead Road, Comber
C0274	Drumreagh Road, Comber
U0102	Creightons Green, Holywood
U0104	Ballybarnes Road, Newtownards
U0105	Andersons Hill, Newtownards
U0105	Tullynagardy Road, Newtownards
U0105	Ballygrainey Road, Holywood
U0112	Hogstown Road, Donaghadee
U0113	Killaughey Road South, Millisle
U0140	Manse Road, Kircubbin
U0140	McKenna Road, Kircubbin
U0144	Ballyhemlin Road, Kircubbin
U0145	Balligan Road, Kircubbin
U0157	Millbrooke Road, Bangor
U0160	Spring Lane, Greyabbey
U0163	Back Road, Portavogie
U0163	Bush Road, Ballyhalbert

Road Number	Road Name, Location
U0210	The Burn Road, Ballygowan
U0214	Springmount Road, Ballygowan
U0216	Tullyhubbert Road, Ballygowan
U0226	Ballybeen Road, Ballygowan
U0227	Ballyalloy Road, Comber
U0228	Gransha Close, Comber
U0228	Ballymaleddy Road, Comber
U0231	Coach Road, Comber
U0244	Ringcreevy Road, Comber
U0246	Longlands Road, Comber
U0246	Moate Road, Newtownards
U0271	Killnakin Road, Killinchy
U0302	Barrhall Road, Portaferry
U0303	Quinton Bay Road, Portaferry
U0307	Ballygalget Road, Cloughey
U0308	Drumarden Road, Portaferry
U0310	Quarter Road, Cloughey
U0310	Blackstaff Road, Kircubbin
U0311	Lisbane Road, Kirkubbin
U0312	Lisbane Road, Kircubbin
U0312	Upper Ballygelagh Road, Kircubbin
U0316	Ballyphilip Road, Portaferry
U0318	Lough Cowey Road, Portaferry
U0368	Upper Ballymoran Road, Killinchy
U0368	Islandview Road, Killinchy
U0381	Ballymoran Road, Killinchy

TABLE 28: Roads Recovery completed

Total length completed
5.75 Km

TABLE 29: Roads Recovery locations

Road Number	Road Name, Location
A0002	Whitechurch Road, Ballywalter
A0002	High Street, Portaferry
A0002	Shore Road, Ballyhalbert
A0023	Moneyreagh Road, Ballygowan
C0252	Ballyblack Road East, Newtownards
C0256	Dunover Road, Ballywalter
C0256	Cardy Road East, Ballywalter
C0256	Mountstewart Road, Carrowdore
C0261	High Street, Ballyhalbert
U0126	Bowtown Road, Newtownards
U0159	Ballymacruise Drive, Millisle
U8030	The Poplars, Bangor
U8030	The Maples, Bangor
U8030	The Ashes, Bangor
U8030	The Willows, Bangor
U9013	Rosevale Avenue, Newtownards
U9013	Beverly Avenue, Newtownards
U9013	Beverly Court, Newtownards
U9013	Beverly Walk, Newtownards
U9017	Abbot Link, Newtownards
U9102	Clattering Ford, Comber
U9200	Marion Way, Portaferry
U9400	Castle Place, Carrowdore
U9600	Ardmore Grange, Ballygowan

Road Number	Road Name, Location
U9600	The Granary, Ballygowan
U9900	Kathleen Drive, Ballystockard

Completed Footway Resurfacing

TABLE 30: Footway Resurfacing completed

Total length completed
2 km

TABLE 31: Footway Resurfacing locations

Road Number	Road Name, Location
A0002	High Street, Portaferry
A0020	Portaferry Road, Newtownards
U8030	The Poplars, Bangor
U8030	The Maples, Bangor
U8030	The Willows, Bangor
U8030	The Ashes, Bangor
U8034	Castle Park Road, Bangor
U9000	Blenheim Drive, Newtownards
U9400	Castle Place, Carrowdore
U9650	Anne Street, Portaferry

Completed Drainage Maintenance Works

TABLE 32: Drainage completed locations

Road Number	Road Name
A0002	High Street, Portaferry
B0170	Craigantlet Road, Bangor
C0254	Finlays Road, Loughries
C0262	Craigdarragh Road, Helens Bay
C0262	Ballymoney Road, Helens Bay
C0266	Ballyrainey Road, Comber
U0122	Ballybryan Road, Greyabbey
U0161	Mountain Road, Newtownards

3.2 STRUCTURAL MAINTENANCE PROPOSED WORKS 2026 – 2027

Proposed Surfacing

TABLE 33: Resurfacing

Total length planned
5 Km

TABLE 34: Resurfacing

Road Number	Road Name, Location
A0002	Ballywalter Road, Millisle
A0002	High Street, Donaghadee
A0002	Springvale Road, Ballywalter
B0109	Clandeboye Road, Bangor
B0109	Church Street, Bangor
B0197	Hamilton Road, Bangor
C0255	Main Street, Carrowdore
U8024	Park Drive, Bangor
U9010	Helensview Crescent, Newtownards
U9012	Belvedere Road, Newtownards

TABLE 35: Surface Dressing planned

Total length planned
45.7 Km

TABLE 36: Surface Dressing locations

Road Number	Road Name, Location
B0172	Movilla Road, Newtownards
C0252	Ballyblack Road, Carrowdore
C0253	Killaughey Road, Donaghadee (3 sections)
C0254	Ballyblack Road, Newtownards
C0254	Ballyblack Road, Carrowdore

Road Number	Road Name, Location
C0255	Carrowdore Road, Greyabbey
C0256	Mountstewart Road, Carrowdore (2 sections)
C0256	Cardy Road, Carrowdore
C0256	Cardy Road East, Greyabbey
C0256	Dunover Road, Ballywalter
U0101	Ballyrogan Road, Newtownards
U0124	Ballycastle Road, Carrowdore
U0126	Bowtown Road, Newtownards
U0129	Crossnamuckley Road, Millisle
U0154	Loughries Road, Newtownards (2 sections)
U0260	Old Ballygowan Road, Comber
U0263	Ballynichol Road, Comber
U0264	Magherascouse Road, Comber
U0284	Drumawhey Road, Millisle

TABLE 37: Roads Recovery planned

Total length planned
4 Km

TABLE 38: Roads Recovery locations

Road Number	Road Name, Location
U0209	Ballykeigle Road, Ballygowan
U0914	Pinecroft Avenue / St. Columbas Drive, Newtownards
U1133	Old Station Road, Holywood
U8015	Tennyson Avenue, Bangor
U8017	Seaforth Road, Bangor
U8037	Albany Road, Bangor
U9006	Manse Park, Newtownards
U9006	Manse Road, Newtownards
U9014	Mandeville Avenue, Newtownards

Road Number	Road Name, Location
U9108	Dermott Crescent, Comber
U9108	Dermott Gardens, Comber
U9108	Dermott Road, Comber (2 sections)
U9108	Longlands Drive, Comber
U9201	Victoria Crescent, Donaghadee
U9201	Victoria Gardens, Donaghadee
U9202	Rosepark, Donaghadee (2 sections)
U9202	Rosepark Avenue, Donaghadee

Proposed Footway Resurfacing

TABLE 39: Footway Resurfacing planned

Total length proposed
2 Km

TABLE 40: Footway Resurfacing locations

Road Number	Road Name, Location
A0002	High Street, Donaghadee
A0002	Springvale Road, Ballywalter
B0109	Clandeboye Road, Bangor
B0109	Church Street, Bangor
B0197	Hamilton Road, Bangor
C0255	Main Street, Carrowdore
U8024	Park Drive, Bangor
U9010	Helensview Crescent, Newtownards
U9012	Belvedere Road, Newtownards

Proposed Drainage Works

TABLE 41: Drainage planned locations

Road Number	Road Name, Location
A0022	Newtownards Road, Comber
F9202	Elmfield Walk, Donaghadee
U0120	Tullykevin Road, Greyabbey
U0200	Ballymoney Road, Craigavad
U8017	Seaforth Road, Bangor

3.3 ROUTINE MAINTENANCE COMPLETED WORKS 2025 – 2026

Grass Cutting

The grass verges on all rural roads were cut twice, with additional cutting carried out at sightlines as required.

TABLE 42: Grass cutting completed

Total Length cut
1748 Km

Defects

Section Office staff regularly inspect the local network for actionable defects in accordance with the Road Maintenance Guidelines. These guidelines classify the local roads according to traffic volume and establish corresponding deadlines for the repair of any defects identified.

TABLE 43: Defects details

Description	Detail
Total priority defects recorded	9473
Total repaired within specified timescales	3870

Public Liability Claims

TABLE 44: Public Liability Claims details

Description	Detail
Total claims received	**409**
- vehicular damage	327
- personal injury	69
- property damage	13
Total claims settled	**303**
Total claims rejected	**106**

Please note that statistics above for total claims settled are claims where compensation was paid, and statistics for total claims rejected are for claims where no compensation was paid.

The Department's road related claims data between 2019/20 to 2025/26 can be accessed via the following webpage; https://www.infrastructure-ni.gov.uk/publications/road-asset-maintenance-directorate-management-information-roads-related-claims-period-20212022-20252026

The link to general information relating to road related claims on NI Direct is via the following webpage; https://www.nidirect.gov.uk/articles/claim-compensation-due-road-or-street-problem

3.4 MAINTENANCE OF STRUCTURES

Highway Structures include bridges, sign gantries and retaining walls. All bridges must be capable of carrying 40 tonne vehicles and this requirement has led to the ongoing assessment of bridges in the area.

Structures Section manages the 1,275 bridges and culverts with a span of 1.8m and greater within the Division, 134 of which are in the Ards & North Down Borough Council Area. Smaller structures are managed by the local Section Office.

TABLE 45: Structures Maintenance Schemes Completed 2025/26

Structures maintenance work undertaken within Ards and North Down Borough Council during 2025/26.

Location	Scheme Description
Ardmillan Bridge, Ardmillan	General bridge maintenance.
Ballydrain Road, Comber	General bridge maintenance & parapet repairs.
Ballygowan Road, Balloo	General bridge maintenance.
Ballystockart Road, Comber	General bridge maintenance & masonry repairs.
Blackstaff Road, Rubane	General bridge maintenance & masonry repairs.
Cannyreagh Road, Millisle	General bridge maintenance & masonry repairs.
Clydesford Bridge, Ballyrainey Road	General bridge maintenance.
Craigbank Bridge, Balloo	General bridge maintenance.
Cunningburn Road, Loughries	General bridge maintenance.
Gransha Road, Bangor	General bridge maintenance.
Gransha Close, Comber	General bridge maintenance & masonry repairs.
Killinchy Street, Comber	General bridge maintenance.
Mill Road, Balloo	General bridge maintenance.
Murder Bridge, Dundonald	General bridge maintenance.
Old Ballygowan Road, Ballygowan	General bridge maintenance & coping replace.
Seawall Repairs at Shore Street, Donaghadee	Tidal surge repairs.
Tullynakill Road, Ardmillian	General bridge maintenance & masonry repairs.

TABLE 46: Vehicle Restraint Systems Upgrade Completed 2025/26

Vehicle Restraint Systems (VRS) upgrades undertaken within the Ards & North Down Borough Council Area during 2025/26.

Location	Scheme Description
A2 Holywood Exchange	Replacement due to vehicle impact.
A2 Belfast Road, Bangor	New barrier to replace damaged.
Bangor Road Dual Carriageway, Ards	Replacing long stretch of damage.

TABLE 47: Structures Maintenance Schemes Planned 2026/27

Structures maintenance work proposed within Ards and North Down Borough Council during 2026/27.

Location	Scheme Description
Killaughey Road, Donaghadee	General bridge maintenance.
Killinchy Bridge, Balloo	General bridge maintenance.
Old Ballygowan Road, Comber	General bridge maintenance.

Other maintenance schemes within the Ards and North Down Borough Council Area will be dependent on the available budget within the year. All other bridges are inspected routinely. This generates an ongoing programme of maintenance / repairs to bridges and other structures.

TABLE 48: Vehicle Restraint Systems Upgrade Planned 2026/27

Vehicle Restraint Systems (VRS) planned within the Ards & North Down Borough Council Area in 2026/27.

Location	Scheme Description
Belfast Road, Comber By-Pass	Replacement.
Saintfield Road, Ballygowan	New barrier to replace damaged.

3.5 LANDS SECTION

The DfI Lands Team manage the Divisions lands assets and are responsible for the acquisition of land required for road improvement schemes. The work also involves processing abandonments of land, disposal of land assets that are no longer required and dealing with a range of land queries.

Abandonments

Abandonments of public rights-of-way such as sections of adopted roads and footways are procedures separate from the planning process. These involve a public consultation exercise which informs DfI Roads' decision.

There were no Abandonments within the Ards & North Down Borough Council area during 2025/26.

TABLE 49: Stopping Up Orders

Road Name, Location	Date
Cannyreagh Road, Donaghadee	31 October 2025

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3.6 WINTER SERVICE

TABLE 50: Winter Service - dates of operations

Description	Start date	Completion date
Official winter maintenance period 2025-2026	13 October 2025	30 March 2026
Salting Operations in this period	68	

TABLE 51: Winter Service - details of operations

Description	Details
Depot location in Ards & North Down Borough Council area.	Ards and North Down Depot, Balloo Road, Bangor
Number of gritters used during 1 gritting action in Council area.	6
Number of personnel involved in gritting operation in Southern Division.	135
Length of roads salted Ards & North Down Borough Council area.	230
Total volume of salt used during 2025-2026 winter season in Southern Division.	11,665 tonnes



SECTION 4 – MAJOR PROJECTS SOUTH

Major Projects Southern Managers for the Ards and North Down Borough Council area are Keith Cunningham and David Hamilton

Keith and David are supported by the following staff:



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MAJOR PROJECTS

There are currently no major project schemes programmed within the Ards and North Down Council area.

SECTION 5 – STRANGFORD LOUGH FERRY SERVICE

Responsibility for the Strangford Ferry no longer falls under the remit of Dfl Roads Southern Division, responsibility has transferred to the Department's Publlc Transport Operations Division.

General Level of Service

In general, the ferry service has operated smoothly throughout the period April 2025 to March 2026. Of a total of 22,150 scheduled sailings, 16 were cancelled due to fog, 66 sailings were cancelled due to stormy weather, and 33 sailings were lost as a result of mechanical and technical issues. This represented an overall reliability of 99.82% for the year.

During this period the ferry service also provided an additional 137 off schedule sailings.

Strangford and Portaferry Harbours

The marshalling system in Strangford continued to operate at weekends and on busy holidays from April to mid-September. This alleviated most of the congestion from the remainder of the village.



SECTION 6 – ENGAGING WITH DFI ROADS

Public Interface

To maximise our effectiveness in delivering key road maintenance functions, we ask that members of the public and elected representatives who have access to the internet please report road defects via the DfI online reporting facility provided by NI Direct; https://www.nidirect.gov.uk/information-and-services/travel-transport-and-roads/problems-roads-and-streets.

Alternatively, faults that are considered to be an emergency (during working hours) can be reported by telephone to 028 90 540540.

Section Offices will be opened to the public from 10am - 12noon with meetings outside of this able to be arranged by appointment also.

Emergency Out of Office Hours Assistance

We have a call centre to deal with calls outside normal office hours. DfI Roads personnel can be called upon to deal with emergencies such as flooding, obstructions such as fallen trees, and when requested by Emergency Services, in clearing up after road traffic collisions. Routine roads related matters are not dealt with by this service and should be raised with DfI Roads offices during normal working hours.

The Emergency out of Hours telephone number is: 0300 200 7899

Reports of Flooding can be directed to the Flooding Incident Line 0300 2000 100 (24 hours a day).

DFI Roads Contact Details

Ards & North Down Borough Council Area

Report a fault - (e.g. street lights, pot holes, blocked gullies, etc)

https://www.nidirect.gov.uk/information-and-services/travel-transport-and-roads/problems-roads-and-streets

Maintenance

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Traffic

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General

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Street Lighting

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Structures

consultancysecretariat@infrastructure-ni.gov.uk

Strangford Ferry

StrangfordFerry@infrastructure-ni.gov.uk

Telephone

During working hours Emergencies: **Tel: 028 9054 0540**

Out-of-Hours Emergencies: **Tel: 0300 200 7899**

Dfl Roads website

https://www.infrastructure-ni.gov.uk/

TRAFFICWATCH website

www.trafficwatchni.com

Floodline Incident Line

The Flooding Incident Line is available 24 hours a day, every day. You can report flooding problems on roads or burst water mains and blocked drains. **Telephone: 0300 2000 100**