

## **FOI Request (received 19 June 2025) - Reference: DFI/2025-0275**

Under the Freedom Of Information Act can you give me the amount of TOL (Taxi Operator Licence) applications that paid the initial application fee but did not continue to the next stage. I'd appreciate the figures for the last complete five financial years.

## **Response (issued 08 July 2025)**

Thank you for your e-mail dated 19<sup>th</sup> June 2025 requesting, under the Freedom of Information Act (FOI), the following information held by the Department:

*The amount of TOL applications that paid the initial application fee but did not continue to the next stage. I'd appreciate the figures for the last complete five financial years.*

In response to your request, I can confirm that from 4<sup>th</sup> September 2020, which is when the Commercial Licensing System was introduced, the Department holds information relating to your request and as it is suitable for disclosure, the information held by Dfi is displayed below.

<b>TOL initial application fee paid, without continuing to the next stage.</b>	
<b>Financial Year</b>	<b>Number</b>
2020-2021	1
2021-2022	18
2022-2023	22
2023-2024	27
2024-2025	21

Please note, there are several reasons as to why an initial Taxi Operator Licence application may not progress to the stage of granting a Licence, this information is not held by the Department.

## **Copyright notice**

The supply of information under the Freedom of Information Act or the Environmental Information Regulations does not give the recipient or organisation that receives it the automatic right to reuse it in any way that would infringe copyright. Information supplied continues to be protected by copyright. You are free to use it for your own purposes,

including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs) can also be used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

Most documents provided by a government department or agency will be protected by Crown Copyright. Most Crown Copyright information can be re-used under the [Open Government Licence](#). For information about the OGL and about re-using Crown Copyright information, please see [The National Archives website](#).

Copyright in other documents may rest with a third party. For information about obtaining permission from a third party please see the [Intellectual Property Office's website](#).