

**EIR Request (received 12 June 2025, clarified 24 June 2025) - Reference:
DFI/2025-0266**

Request contained within an appeal against a refused vehicle damage claim.

As part of the appeal I wish to receive under FOI all the maintenance schedules and pot holes which have been repaired since January 2025 on the mentioned routes.

Also under FOI please provide me with the number of claims for damage due to pot holes on these routes between January 2026 and end of May 2026:

The roads in question are:

Strand Road, Derry - Derry & Strabane

Limavady Road, Derry - Derry & Strabane

O'donovan Road, Derry - Derry & Strabane

Clooney Road, Derry - Derry & Strabane & Ccg West

Lisnamuck Road, Maghera - Mid Ulster North

A6 Glenshane Road, Dungiven - Mid Ulster North & CCG West

A2 Dual Carriageway, Belfast - Belfast South & Ards & North Down

Clarification

Please provide me with the number of pot hole claims received and paid on

- the A2 dual carriageway from the Caw roundabout to the roundabout at Derry city airport; and
- the A6 from Dungiven to the Castledawson roundabout.

Response (issued 07 July 2025)

Thank you for your email of 24 June 2025 requesting the number of pothole claims received and paid on:

- the A2 dual carriageway from the Caw roundabout to the roundabout at Derry city airport; and
- the A6 from Dungiven to the Castledawson roundabout.

In considering your request on behalf of the Department I have determined that the information requested falls under the aegis of the Environmental Information Regulations 2004, as opposed to the FOI Act 2000. Section 39 of the Freedom of Information Act specifically excludes from consideration under that Act requests for what is deemed to be environmental information. EIR gives rights of public access environmental information held by public authorities.

A guide explaining the Environmental Information Regulations can be found at: [Guide to the Environmental Information Regulations](#).

I have addressed your information request on the basis that it would be reasonable to consider the scope of your request to be the last full financial year, i.e. the 2024/2025 financial year.

We do hold information related to your request but because EIR relates to public rights of access to information, one must consider whether information is suitable for release to the world at large, and not solely to the applicant.

The information you requested has been examined and a public interest test has confirmed that the information you requested is not suitable for release to the public. This is because it constitutes third party personal data within the meaning of the Data Protection Act 2018 (DPA).

Detailing the number of claims at a location, particularly when there is a relatively low number, could allow a person to identify whether another individual's claim was successful or not. This is because responses to EIR requests are placed in the public domain, and a person could use the disclosed information, combined with information obtained from other sources, to identify data about that individual's claim. The Department considers, therefore, that detailing the number of claims relating to personal injury incidents on the A2 and A6 would breach the first Data Protection Principle in not being fair or lawful in relation to the individuals who have made claims. Consequently, this information has been withheld as it constitutes third party personal data within the meaning of the Data Protection Act 2018 (DPA).

A public authority may only release third party personal data if doing so would be fair, lawful and would meet the conditions in Schedule 2, 3 or 4 of the DPA. The Department may not disclose personal information to the public in contravention of any of the data protection principles contained in Article 5(1) of UK General Data Protection Regulation.

The information has, therefore, been withheld under the exception provided by EIR Regulations 12(3) & 13: personal information. In addition, I am satisfied that the public interest is best served by withholding this information.

This concludes my response to your information request.

Copyright notice

The supply of information under the Freedom of Information Act or the Environmental Information Regulations does not give the recipient or organisation that receives it the automatic right to reuse it in any way that would infringe copyright. Information supplied continues to be protected by copyright. You are free to use it for your own purposes, including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs) can also be used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

Most documents provided by a government department or agency will be protected by Crown Copyright. Most Crown Copyright information can be re-used under the [Open Government Licence](#). For information about the OGL and about re-using Crown Copyright information, please see [The National Archives website](#).

Copyright in other documents may rest with a third party. For information about obtaining permission from a third party please see the [Intellectual Property Office's website](#).